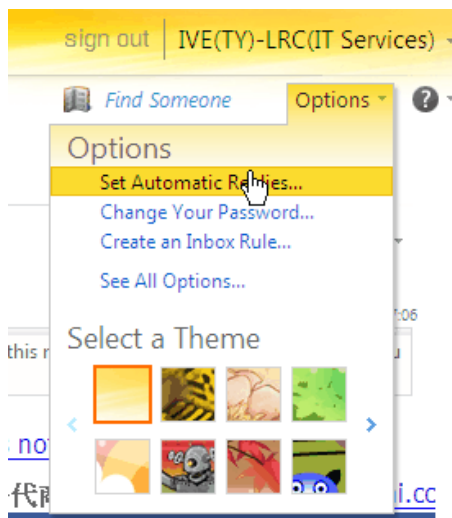


## Remote Wipe on a Mobile Device ( Remote delete all important information on mobile device)

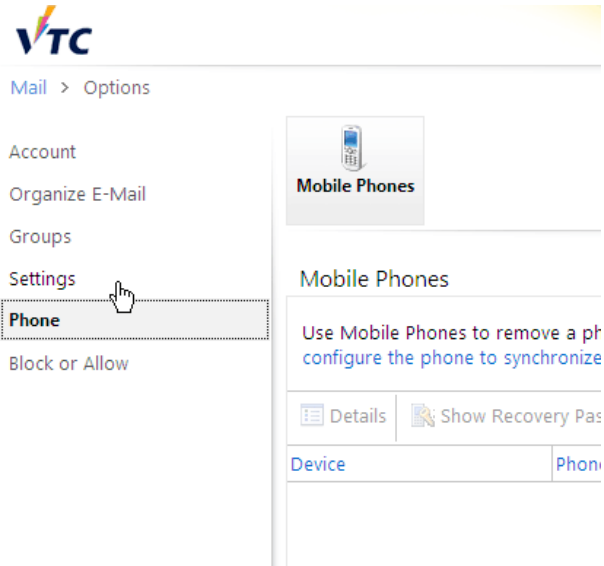
The remote wipe feature allow user to erase all data from their mobile device to avoid information leakage such as lost of mobile device. To use this feature, user can follow below procedure (**The information on the mobile device will be erased once it connects to the internet**)

**Steps to use the “Remote Wipe” option (Please use this feature when it is necessary, the deleted data CANNOT be recovered)**

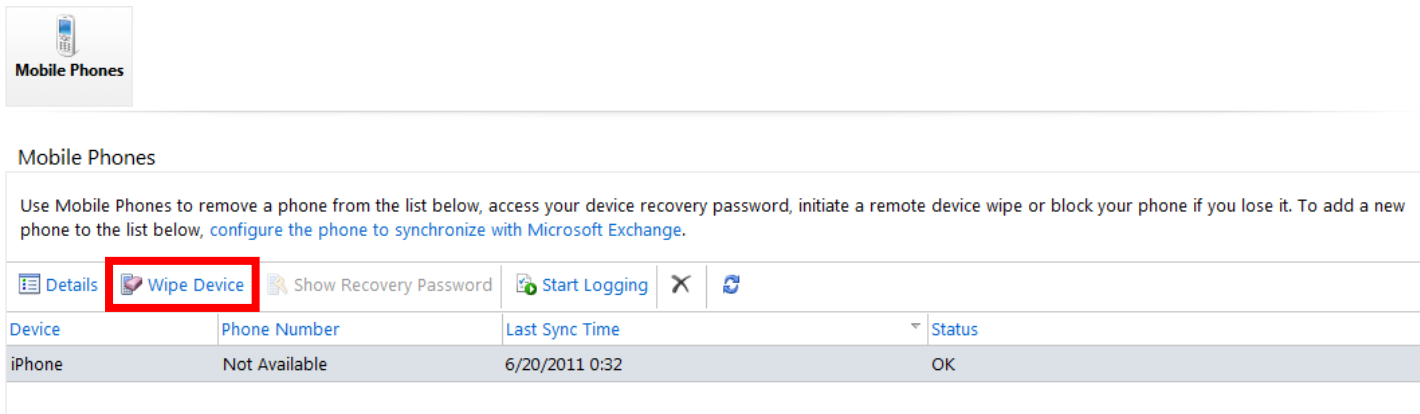
- Logon VTC Webmail ([webmail.vtc.edu.hk](http://webmail.vtc.edu.hk))
- Select “Option” > Click “See All Options...”



- Select “Phone” area



- Select the mobile device and Click “Wipe Device” to erase your personal data in mobile device including the email.



- A confirmation message will be displayed, select “Yes” to confirm remove the device.

